

What we think about Care Dynamics Yorkshire Limited



Easy read report summary

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Care Dynamics Yorkshire Limited is a domiciliary care agency. It provides personal care to people living in their own houses and flats.

About the Care Quality Commission



The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

What we think about this service



We checked this service on
30 November and 13 December 2023



We think this service is good.

1. Is the service safe?



For the question, 'Is the service safe?', we think this service is good.

People were supported by enough staff.



People told us they felt safe because staff knew how to keep them safe from danger.



People got their medicine and tablets safely.

1. Is the service well-led?



For the question, 'Is the service well-led?', which means do managers run the service well, we think this service is good.

People knew who was in charge of the service.

The manager listened to people and staff.

The manager made regular checks to make sure people are kept safe.

People, relatives and those important to people had meetings with staff to talk about how their support can get better.

The service worked well with other organisations.

What happens next?



We have not asked this service to make any changes.



We will go back to check this service again.

How to contact CQC



If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**

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